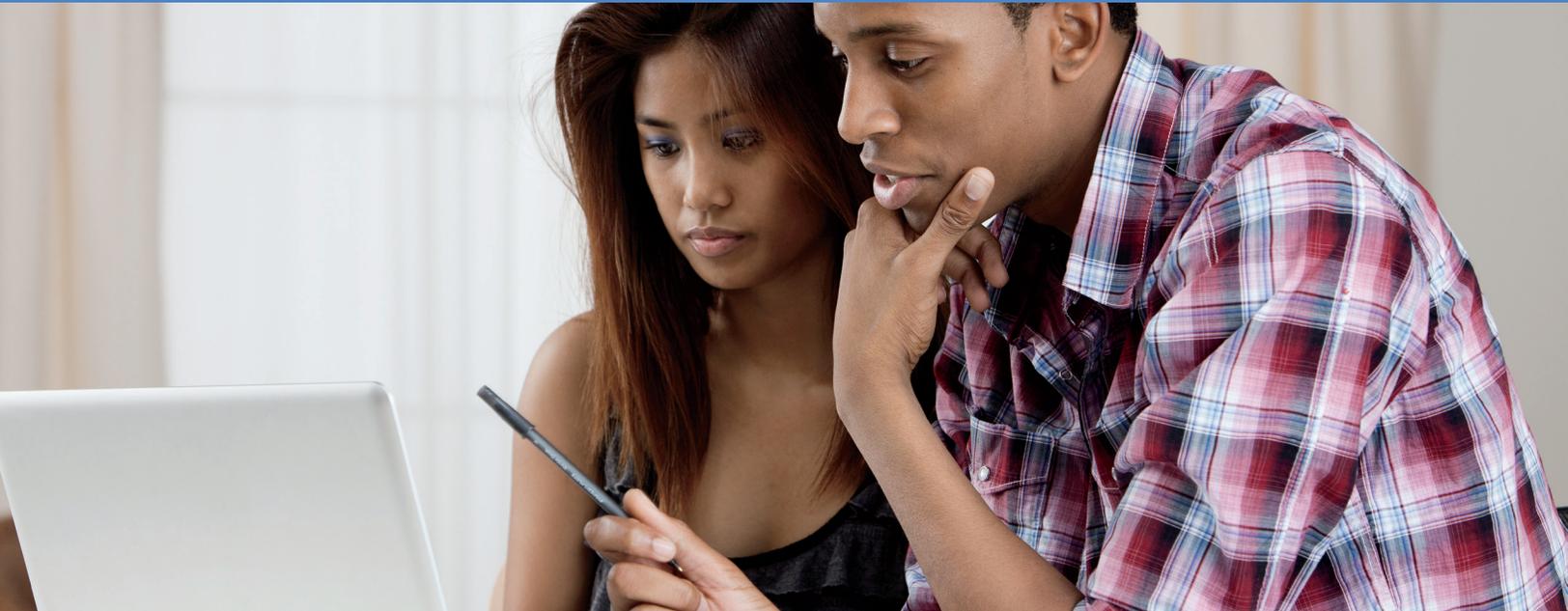


Quality health plans & benefits  
Healthier living  
Financial well-being  
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## Find your NYC Community Plan<sup>SM</sup> Referred providers **DocFind® online directory**

### **The NYC Community Plan has two types of in-network providers:**

**Referred providers** — You can use these doctors and facilities at your plan's highest benefits level.

**Self-Referred providers** — These doctors and facilities give you a lower benefits level than Referred providers. You'll pay much more out of pocket, plus a deductible, to use them.

### **When you look for a NYC Community Plan doctor, keep in mind:**

- You must pick a primary care physician (PCP) who is a Referred provider.
- You can use either Referred providers or Self-Referred providers when you need specialists and other doctors.
- You will pay less if you use Referred providers.

**Contact us if you have questions.** For more information, members should call the telephone number on their Aetna ID card. Brokers and employers should contact their Aetna sales executive.

## To find NYC Community Plan Referred doctors, hospitals and facilities in your area, follow these DocFind steps:

1. Go to [www.aetna.com](http://www.aetna.com).

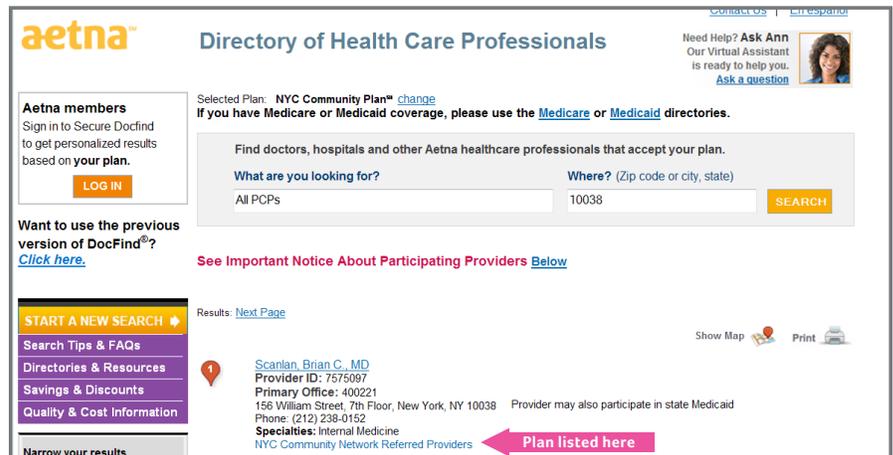
- If you're an Aetna member, log in to your secure Aetna Navigator® member website.
- If you're not an Aetna member, click "Find a Doctor" then select the option to search our public provider directory.

2. Once on DocFind, you can search by provider type "Doctors (Primary Care)" or simply by entering their name and your location in the open search box.

- If using the open search box, enter the location information in the "Where?" box.
- Choose "NYC Community Plan" in the "Select a Plan" drop-down box.

3. In the search results, look for "NYC Community Network Referred Providers" under the provider's specialty. If "NYC Community Network Referred Providers" doesn't appear under the provider's name, that doctor is not a Referred provider.

- You can also check the doctor's detail page by clicking their name and then checking for "NYC Community Network Referred Providers" under "Specialized Training & Programs" information.
- To limit your results to just those providers who are Referred, please select the NYC Community Network Referred Providers option under "Specialized Training & Programs" on the left side of the search results page.



### NYC Community Plans are underwritten by Aetna Health Inc. and/or Aetna Health Insurance Company of New York.

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Health benefits and health insurance plans contain exclusions and limitations. Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice. Aetna does not provide care or guarantee access to health services. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to [www.aetna.com](http://www.aetna.com).

[www.aetna.com](http://www.aetna.com)

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